

# Nightingale Hospital ExCeL: COVID-19



## 01 Background

During the pandemic, East London's ExCeL exhibition centre, which normally plays host to lifestyle shows, expos and conferences, was converted into the temporary NHS Nightingale hospital, with space for 4,000 beds. In nine days, the 87,328 square metres of double exhibition halls were fitted out with the framework for 80 wards, each with 42 beds.

## 02 Deliverables

### Healthcare IT Services

As the chosen healthcare IT service provider of the new Nightingale Hospital London (ExCeL), we worked collaboratively with a major London Trust and worldwide ITO. Service provision included desktops/laptops, mobile phones/tablets, desk phones, label/barcode printers, scanners/MDFs, peripherals, VOIP phones, network/Wi-Fi and application support.



#### 24/7 maintenance

Our dedicated on-site team operate 24/7 maintaining meticulous asset logs and carrying out incident management, while our trained infection control teams cleaned IT equipment to stop the spread of COVID-19.

- Swapped devices in and out
- Configured based on instructions
- Liaised with BT/Cisco



#### Network

- Swapped mini switches out in the hot zone
- Worked with Block/Cisco to patch any addition/change ports



#### Application support

- Liaised with Barts IT service desk/engineers/system suppliers



#### Wi-Fi network

- Deployed AP for Wi-Fi network
- Configured devices to connect with Wi-Fi networks



#### Asset logs

- Maintained asset logs as required
- Managed any warranty returns
- Monitored consumable stocks



#### Cleaning

- Cleaned, wiped down and bagged infected devices



#### User support

- Instructed users on basic IT usage



#### Incident logging

- When appropriate

## Talk to a specialist today

From first questions to tailored support, our team's here to help every step of the way.

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